

March 24, 2021

Kawasaki Kisen Kaisha, Ltd.

Encountering Enterprise System Failure (3)

Recovery work on our enterprise systems failure that occurred on March 18 has been continuing as a priority.

There is a possibility that the cause of the failure is infection with a malware (\*) through our overseas affiliate. To take recovery measures and preventing spread of malware to outside, we temporarily shut down all of our enterprise systems and connection with outside parties.

There is no impact on vessel operations from this disruption. No data breach and spread of malware to outside our systems have been reported as of today, however we will closely keep monitoring it.

With highest priority on data security and protection, we are taking all necessary measures for soonest recovery. We expect recovery of main systems within this week. We will keep updated the progress.

(\*) Malware

Malware stands for malicious software, a type of computer program that is designed to damage or prevent the computers from working normally.