

March 29, 2021

Kawasaki Kisen Kaisha, Ltd.

Encountering Enterprise System Failure (4)

Recovery work on our enterprise systems failure that occurred on March 18 has been continuing as a priority.

Some of our systems have been recovered by today and resuming operations step by step. In the face of restarting access to the system, we are taking cautious steps. Multiple virus scan programs were installed on all PC to strengthen security and control tightly one by one to ensure system and its data security and safety.

There is no impact on vessel operations from this disruption. No data breach and spread of malware to outside our systems have been reported as of today, however we will closely keep monitoring it.

With highest priority on data security and protection, we are taking all necessary measures for soonest and full recovery. We will keep updated the progress.